Osaka Test Laboratory

FAQ

General

Q.Where is the test laboratory?

A. 4102-142 Miyadera, Iruma City, Saitama Prefecture 358-0014.

Q.Is it possible to be present during the exam? What are your business hours again?

A.Itattend. Business hours are 9:00-17:00. Please let us know in advance if you would like to request a test outside of business hours.

Q.Where is the nearest station?

A. SeibuIkebukuro LineIrumashi Stationor JR Hachiko Line Hakonegasaki Station or Kaneko Station.

Q.What is the access from the nearest station?

A.We can arrange Marudai Taxi.

between Irumashi Station and IMV Iruma,

available

Q.Where is the nearest IC?

A.It takes about 5-10 minutes from Ken-O Expressway Iruma Interchange.

Q.Do I need to do any procedures when I come to the office?

A. It is not necessary, so please let us know in advance only the number of people who will be visiting us.

Q.Is there a parking lot?

A. Yes. There is no limit on the number of cars.

Q.Is there a hotel nearby?

A. The closest hotel is Iruma Daiichi Hotel at Irumashi Station. In addition, there are business hotels around Hanno Station, Fussa Station, and Hamura Station.

Q.Is lunch prepared?

A.We provide lunch boxes for the number of people. Please feel free to contact us. (Bento will be served in the waiting room described later)

Q.Are there any restaurants nearby?

A. Yes. For details, refer to the neighborhood map provided in the guest room. We also have a bicycle rental service when you go out, so please take advantage of it. *We are fully insured for the use of bicycles.

Q.Is there a waiting room?

A.We have 1 room for 1 group (capacity: about 4 people).

A monitor is also available in the waiting room, so feel free to use it. Please contact us as soon as possible if you have more people than that, or if your customer is visiting us and you would like to request more than one room.

Q. To whom should I send the test product?

A. Please send it to the person in charge of the test.

Q.Is it possible to send it back after the test?

A.It is possible if you contact us in advance.

Q.Is it possible to receive packages on Saturdays and Sundays?

A.It is not supported.

Q.Can I use the network?

A.Wi-Fi is available.

FAQ

test laboratories and tools

Q.How long until the test can be witnessed?

A. Basically, it will be until 17:00.

Q.Is it possible to work overtime?

APlease consult us in advance.

Q.Can I get test data?

A.We will provide binary data upon request. For vibration testing, please download the viewer from our website below.

https://we-are-imv.com/en/business/products/item/dl-form-viewer/ (Free of charge)

Q.How long will it take to receive the report?

A.It takes about one week to deliver.

If you are in a hurry, please contact us in advance.

Q.Is there a crane in the room?

A.We have a 2.5t indoor crane.

Q.Do you have a forklift?

A. Yes. (Applicable up to 1.5t)

Q. Is there a power supply in the test room?

A.There are 100V outlets and 200V distribution boards.

Please contact us in advance regarding capacity.

Q. What kind of preparations are there in the testing room?

A.We are preparing the following.

・Long desk, chair, outlet extension cable, etc.

・If you need other items such as a helmet, safety goggles, earplugs, etc.

Please let us know in advance.

Q.Can I take pictures in the examination room?

A. There is no problem with taking photos and videos in the test room you use.

Q.Can I get an inspection certificate for the testing machine?

A.It is possible to submit inspection reports and proofreading documents.

Q.Is there a fee for canceling an exam?

A.It will occur from 2 weeks before. Please contact us as soon as possible for postponement.

Q.What is the pitch of the vibration table?

A.It will be individual, so please contact the person in charge.

Or, there is a description on the HP for permanent items.

https://www.imvlab.com/labo/

Q.Are there any restrictions on truck loading?

A.There is no problem with large vehicles and wing vehicles.

Since there is a large shutter (4m x 7m), it

is possible to transfer from the loading platform to the indoor crane.

Q. When will the invoice/invoice be issued?

A.It will be 1-2 weeks after the exam.

If you are in a hurry, please contact us in advance.

Q.Are there any tools in the laboratory?

A.The following rental items are available.

・Hex wrench, torque wrench

, screwdriver, precision screwdriver

・Spanner, nipper, cutter

・tester

・curing tape, adhesive

*Please bring your own special tools.